

### LIVING WELLNESS CENTRE



## IN PREPARATION FOR YOUR VISIT

- Please bring a mask and gloves for your visit or one will be provided.
- Ensure you have a credit card on file for contactless billing.
- Leave all family members at home including young children if not essential for the visit.
- Please re-schedule your appointment if you are feeling unwell. We won't charge for short cancellations if you are unwell.

#### WHEN YOU ARRIVE

- You will be asked to wait outside in the parking lot until your practitioner is ready for you.
- You will be asked screening questions for COVID-19 symptoms.
- When your practitioner is ready, you will receive a call and be directed to your treatment room.





## FOLLOWING YOUR APPOINTMENT

- Your practitioner will rebook your follow up appointments with you.
- Your credit card will be billed from reception. No cash please.
- Your practitioner will communciate with reception if you require any supplements or assistance.

# PRECAUTIONS WE ARE TAKING TO KEEP OUR PRACTITIONERS, STAFF AND PATIENTS SAFE

- Our practitioners and staff will be wearing personal protective equipment as per recommended guidelines to minimize exposure.
- We will be screening our practitioners daily for COVID-19 symptoms.
- We will be sanitizing and cleaning in between appointments using medical grade disinfectant.
- We will be staggering appointments and reducing the number of practitioners working during a day to ensure social distancing.



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